

Hi Everyone,

Find below the five unique or exceptional circumstances that the Minister has provided guidance on that could be brought to his attention. Full explanation can be found on:

<https://immi.homeaffairs.gov.au/what-we-do/status-resolution-service/ministerial-intervention>

As we stated earlier, our initial circumstances focus is on the first circumstance, however, we feel that our Platinum family can also touch on the third circumstance and your support will be a character reference with peer recognition. Thank you all again from the bottom of our hearts!

Unique or exceptional circumstances

The Minister has provided guidance on the types of unique and exceptional circumstances that could be brought to the Minister's attention.

Note: This list is not exhaustive. Providing the documents listed or meeting one of the unique or exceptional circumstances below does not mean that your request will be successful.

Types of unique or exceptional circumstances	Examples of the different types of documents that could support claims (the types of documents will vary depending on your circumstances)
Strong compassionate circumstances that if not recognised would result in serious, ongoing and irreversible harm and continuing hardship to an Australian citizen or an Australian family unit, where at least one member of the family is an Australian citizen or Australian permanent resident.	Documents to support your claims: <ul style="list-style-type: none">• a statutory declaration outlining how the Australian citizen or permanent resident will suffer ongoing and irreversible harm and continuing hardship, and any reasons why you cannot apply for a visa from outside Australia• medical/specialist reports where relevant to your claims• medical/specialist reports confirming an Australian citizen or permanent resident needs ongoing and continuous care that is not otherwise available and evidence of the efforts you or your family have made to source care from community and other support services• supporting letter from the Australian citizen or permanent resident to whom you are providing support, or from their family members, including evidence of your relationship to them.

Compassionate circumstances regarding your age and/or health and/or psychological state, that if not recognised would result in serious, ongoing and irreversible harm and continuing hardship.

Documents to support claims that you would suffer serious, ongoing and irreversible harm and continuing hardship if you are returned to your country of origin:

- evidence of your age (birth certificate or passport)
- evidence of your health status (recent medical/specialist reports)
- a statutory declaration outlining how you will suffer irreparable harm and continuing hardship because of your age or ill-health
- a letter of support from your family members or from others who are willing to provide you with ongoing care while you are in Australia indicating the nature of the support and care that they are able to provide.

We will check any claims you make about your home country, including your access to appropriate health care.

Exceptional economic, scientific, cultural or other benefit that would result from you being permitted to remain in Australia.

Documents demonstrating why you would be of exceptional benefit to Australia:

- awards or industry or peer recognition
- letters of support from relevant national bodies, for example professional, industry, cultural or sporting bodies
- evidence of your English language standard such as the results of an International English Language Testing System (IELTS) language test
- evidence of qualifications, for example degrees or membership of a professional body
- evidence that your skills are recognised in Australia by a relevant Australian assessment authority
- employer references showing you have been employed in your profession or trade
- business or financial statements.

Circumstances not anticipated by relevant legislation; or clearly unintended consequences of legislation; or the application of relevant legislation leads to unfair or unreasonable results in your case.

Documents to demonstrate:

- that you have circumstances that were not anticipated by the legislation relevant in relation to the visa that you were refused
- how legislation or policy did not intend that a person in your circumstances would be refused a visa
- how the refusal of your visa has led to an unfair or unreasonable result.
- how the refusal of your visa has led to an unfair or unreasonable result.

You cannot be returned to your country/countries of citizenship or usual residence due to circumstances outside your control.

Documents supporting your claims:

- evidence of your identity, such as a birth certificate or a genuine travel document issued in your name
- evidence that you cannot get or you have been refused a new travel document by your country of citizenship or the country you usually live in.